	Service	Plan Days	Status	Fieldwork started	Report issued to Management	Finalised Opinion: Level of Assurance	igh Priority Recs	Medium Priority Recs	Low Priority Recs
Harlow and Gilston Garden Town - c/f fron 2019/20	Chief Executive	15	Final report			■ Substantial	0	3	1
Customer Services - c/f from 2019/20	Business Services	12	Final report			■ Substantial	0	1	2
Fixed Assets - c/f from 2019/20	Customer Services	15	Final report			■ Moderate	0	3	0
IT - active directory management	Business Services	10	Final report			■ Moderate	0	11	0
IT - storage area network	Business Services	10	In progress						
IT Disaster recovery	Business Services	10	In progress	-					
Governance - Qualis	Chief Executive	12	In progress						
H&S compliance - council buildings and depot compliance	Housing and Property	20	In progress						
KFC: Accounts Payable	Business Services	12	In progress						
KFC: Payroll	Business Services	12	In progress						
Housing H&S – gas safety	Housing and Property	15	Scoping						
KFC: Treasury Management	Business Services	12	Scoping						
Business continuity: assist Council wide lessons learnt review	Business Services	10	On going						
Contract management including exit strategies	Contracts and Technical	20							
Qualis Commercial	Chief Executive	15							$\Box$
						TOTAL	0	17	3

Key

c/f = carried forward H&S = Health and Safety KFC = Key Financial Controls